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## NOTICE OF MEETING

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# ACCESS ADVISORY FORUM

will meet on

**MONDAY, 27TH MARCH, 2017**

**At 11.00 am**

in the

**COUNCIL CHAMBER - TOWN HALL - MAIDENHEAD**

TO: MEMBERS OF THE ACCESS ADVISORY FORUM

ANGELA CLARK, SHARON CARRIGAN, TIM CLARE, PETER HALEY, LISA HUGHES,  
DOMINIC MANLEY AND ROBIN PEMBERTON, COUNCILLORS CHARLES  
HOLLINGSWORTH AND PHILIP LOVE.

SUBSTITUTE MEMBERS

COUNCILLORS SAYONARA LUXTON AND GARY MUIR

Karen Shepherd - Democratic Services Manager - Issued: Date Not Specified

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5.5 Access to River Street car park, Windsor Tim Clare

5.6 Public Bus Services Lynne Penn (RBWM)

8. DATES OF THE NEXT MEETINGS

The dates of the next set of meetings are as follows:

Monday 19 June 2017

Monday 25 September 2017

Monday 4 December 2017

Monday 19 March 2018



# Agenda Item 5

## ACCESS ADVISORY FORUM

MONDAY, 12 DECEMBER 2016

PRESENT: Angela Clark (Chairman), Sharon Carrigan, Hughes, Robin Pemberton, Charles Hollingsworth and Philip Love

Officers: Kirandeep Hunjan, Shilpa Manek, Gordon Oliver, Lynne Penn and Neil Walter

### CHAIRMAN'S INTRODUCTION

The Chairman welcomed everyone to the meeting.

The clerk went through the safety procedures.

The Chairman made a personal comment on the article in the Maidenhead Advertiser on 1<sup>st</sup> December, titled " Council staff leave over 'lack of trust'" and was commenting on the quote by Councillor Dudley within the article.

### APOLOGIES FOR ABSENCE

Apologies for absence were received from Peter Hayley, Robin Pemberton and Mary Smith. John Norris was attending on behalf of Peter Hayley.

### MINUTES OF THE LAST MEETING

The minutes of the last meeting were **Unanimously Agreed** by the Forum.

### MATTERS ARISING

#### **4.1 Maidenhead Town Centre Regeneration - Kirandeep Hunjan**

Kirandeep Hunjan, Regeneration Manager, gave a presentation on the Maidenhead Town Centre Regeneration, presentation attached.

Points discussed by Forum Members included:

- The Chairman enquired what the proposal for the Nicolson's car park was and was advised that it would be knocked down and rebuilt with more flow from the train station through to the high street.
- The Chairman enquired how the car parking would be managed whilst the car park was being built and was informed that the Regeneration team were working very closely with the Parking team and many options were being considered.
- John Norris, ShopMobility, asked what the plans were for ShopMobility. Discussions were being had with ShopMobility about moving back to Nicolson's car park or finding a new location. Further discussions were required.
- The Chairman highlighted that parking was an important issue and there was already a problem in Maidenhead. The Chairman requested that consideration must be given to disabled car parking spaces.
- Sharon Carrigan asked if the Magnet Leisure Centre would remain open until the new leisure centre was built and up and running. It was confirmed that it would be.
- Councillor Love asked about new accommodation and new car parking spaces. How and where are an additional 5000/6000 spaces going to be created. The teams were discussing this with the developers and asking them to provide provision for parking for own flats and/or public parking. Alternative sites were being looked at too. Both short term and long term parking being looked at as well as a number of projects, all simultaneously.

- Dominic Manley highlighted that current parking spaces were not big enough for the average cars anymore so that could reduce the number of spaces.
- The football ground in Maidenhead was discussed.

#### **4.2 St Marks/Courthouse Road junction - Cllr Hollingsworth**

Councillor Hollingsworth informed the Forum that the scheme was included in the current year's capital programme, but only as a 'Reserve Scheme'. A 'Reserve Scheme' means that it would only be delivered if the agreed schemes in the programme proved not to be feasible or could not be delivered for one reason or another. It looks as though the Council were going to deliver the agreed schemes this year, so the Council would need to secure funding for the scheme for next financial year.

Although a capital bid for funding for the scheme in 2017/18 had been submitted, it had not yet been agreed.

The Chairman highlighted that as the Access Advisory Forum, they would agree with Councillor Hollingsworth and support that a traffic light is installed instead of a roundabout.

#### **4.3 Guildhall Access - Lynne Penn**

Lynne Penn informed Members that options were still being investigated in putting a toilet on the first floor along with access. Julia White was now leading on this project.

**ACTION: Julia White to attend next meeting to give update.**

#### **4.4 Nicholsons Car Park - Neil Walter**

Neil Walter, Parking Principal, informed the Forum that a new system had been installed in the car park in March 2016. There were a number of teething problems. There was plenty of signage in place. The Chairman suggested that a barrier be placed for exit from ShopMobility and on exit, it be automatic. John Norris from ShopMobility thought this was a great idea and would prevent an accident which was waiting to happen. This would be looked into and completed in the New Year. Lisa Hughes was concerned that a number of abled body drivers were going into the ShopMobility office and yelling at staff thinking they were council staff. John Norris confirmed that this was occurring regularly.

**ACTION: Neil Walter to action additional barrier in Nicolson's car park.**

Lisa Hughes highlighted the blue badge user issues when using the Nicolson's car park. The barrier would sometimes allow entry and not exit, sometimes only allow exit and sometimes neither. The help button call was never answered. Other blue badge holders were experiencing similar issues. As a blue badge holder, registration had taken place. Lisa Hughes had complaint on 14 October and had still received no response except an automated reply.

Neil Walters advised that 1500 registered users entered the car park and there were relatively low number of problems. The helpline was manned between 7.30am and 7.00pm everyday offering a support role and being the first port of call. It was an external remote company with six people working on our system. Neil Walter was no aware of the complaint but would look into it and respond. Neil Walter informed Forum Members that further changes to the system were planned in the next few months. If staff were approached on site, they can manually operate systems to allow entry, exit, registration and a number of other tasks.

**ACTION: Neil Walter to look into Lisa Hughes complaint.**

#### **4.5 Local Access Forum - Lisa Hughes**

Lisa Hughes attended the Local Access Forum. The East Berkshire Ramblers are carrying a survey of public pathways. Lisa Hughes asked if additional questions could be included and

they were keen to add questions and walk together with Lisa Hughes. The width of the restricted access points were discussed. Lisa Hughes asked the Forum for their thoughts and ideas over the next couple of weeks.

**ACTION: Forum Members to send any thoughts and ideas to Lisa Hughes by Friday 30 December 2016.**

#### **4.6 Outsourcing of Children's and Adults Services**

Lynne Penn, Transport and Access Team Leader, gave a brief update on the outsourcing of Children's services, Adult services and Highways. Everything was still in progress and would be more firmed up in the New Year. Therefore this item was deferred to the next meeting.

### **ITEMS**

#### **5.1 Consultations - Lynne Penn**

Lynne Penn, Transport and Access Team Leader, informed the Forum Members of a number current consultations: Borough Local Plan, Flood Investigation, Speed limits in central Windsor, joint Autumn strategy and the Resident Satisfaction Survey.

If anyone wishes to see the consultations online, they can be found at:

<https://www3.rbwm.gov.uk/consultations>

#### **5.2 Planning Applications - Lisa Hughes**

Lisa Hughes had volunteered to look at future planning applications which would be of interest to the Access Advisory Forum and was happy to report that there were no current applications. The only one that was reported was the plan to see a ground floor based dentist in Sunningdale. Lisa Hughes would continue to view planning applications and report back at the next Forum in March 2017.

#### **5.3 Changing Places - Mary Smith**

This item was deferred to the next meeting.

#### **5.4 Cycling Strategy - Gordon Oliver**

Gordon Oliver, Principal Transport Policy Officer, gave a presentation on the Cycling Strategy to the Forum, presentation attached.

The Forum discussed the following points:

- Cyclists on main roads did not follow the Highway Code.
- If a cyclist hits a car then it is the car drivers responsibility to prove he didn't hit the cyclist.
- Cyclists with headphones on are very dangerous.
- Health and Well being – air quality in urban areas. Air quality information is on the website.
- Had there been a representation from cyclists with disabilities. There had no been comments from the consultation.

Lynne Penn requested that when doing the training in schools, could it include cycling in High Streets. Gordon Oliver to check and inform the Forum.

#### **5.5 Review of Terms of Reference - Angela Clark**

The Chairman asked the clerk to check when the Comprehensive Equality and Diversity Policy 2010-2013 had last been reviewed and updated.

The Terms of Reference would be discussed in detail at the next Forum meeting.

DATE OF THE NEXT MEETING

The Forum Members noted the date of the next Access Advisory Forum was Monday 27 March 2017 at 11.00am in the Council Chamber, Town Hall, Maidenhead.

Dominic Manley requested that the speaker fro Great Western attend the next meeting to update the Forum. The Chairman agreed that this would be on the next Agenda.

The meeting, which began at 10.10 am, finished at 11.40 am

CHAIRMAN.....

DATE.....